Charter’s Public Benefits Commitments for Broadband Deployment

Collaboration with CETF
- Collaborate with CETF to meet with local elected officials and stakeholders.
- Develop a plan (framework) no later than June 30, 2017.

70,000 Unserved HHs Passings in Service Area
- Deploy in 5 Counties: Kern, Modoc, Monterey, San Bernardino, Tulare.
- Complete construction and provide service within 3 years.
- Serve at least 25% HHs that speak a language other than English.

80,000 Additional Unserved HHs
- Deploy in 8 Counties: Monterey, Tulare, Kern (including California City), Stanislaus, San Bernardino, Riverside, Imperial, Modoc.
- Complete construction and provide service within 4 years.
- Achieve 50% of deployment in communities where at least 25% HHs that speak a language other than English.

Public Hotspots
- Deploy 25,000 in 4 years.

Anchor Institutions
- Provide free broadband to 75 anchor institutions (1,875 users simultaneously).
- Collaborate to identify the 75 institutions by June 30, 2018 (in rural and low-income areas).

Charter’s Public Benefit Contributions for Broadband Adoption

350,000 New Low-Income Households Online in 5 Years
- Develop a mutually-agreed upon plan by June 30, 2017.
- Meet together and in collaboration with CBOs (appreciate recent Charter participation).
- Develop a plan for Charter to report progress in enrolling eligible low-income households.
Affordable Broadband Offer

- Begin making available within 6 months and throughout California within 15 months.
- Work together to develop plan for notification of eligible low-income consumers (including input on ethnic and community media buys).

Reporting to Partners

- CETF reports to Charter at end of each Fiscal Year: submitted after independent audit.
- CETF regularly schedules meetings with Charter executives, but an improved process and format for verification of compliance is needed. Below is the delineation of issues to be resolved that were presented again to Charter executives in February 2020.