Delivering on the Promise of Telehealth to Improve Health Status in California  
Fact-Finding Listening Conference  

Wednesday, December 2, 2020  
8:30AM – Noon (Pacific Time)  
(Conference Will Be Recorded)

Purpose of Fact-Finding Listening Conferences  
➢ Understand the status of Telehealth in California.  
➢ Identify the gaps and barriers to optimizing Telehealth to improve health status for Californians.  
➢ Develop an Action Plan to advance Telehealth policy and funding in California.

AGENDA

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<tr>
<th>Time</th>
<th>Panel and Speakers</th>
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<tr>
<td>8:30 – 8:40</td>
<td>Open Listening Conference</td>
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<td></td>
<td><strong>Welcome and Overview</strong></td>
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<td>Barb Johnston Yellowlees, Chair, CETF Telehealth Committee</td>
<td>Leticia Alejandrez</td>
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<td></td>
<td>• Background, Vision Goal and Purpose</td>
<td>CETF Director of Telehealth and Human Services</td>
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<td>• Summary of October 22 Session</td>
<td>Sunne Wright McPeak</td>
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<td><strong>Questions and Answers</strong></td>
<td>CETF President and CEO</td>
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<td>8:40 – 8:50</td>
<td>A. Telehealth – A Call to Action</td>
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<td>• Assemblymember Eduardo Garcia, Assembly District 56</td>
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<td>• Glen Xiong, M.D., Clinical Professor, University of California, Davis</td>
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<td>8:50 – 9:20</td>
<td>B. A Vision for Telehealth – From A Pioneer in the Field of Telehealth and Telepsychiatry</td>
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<td>• Peter Yellowlees, M.D., Chief Wellness Officer</td>
<td>Glen Xiong, M.D.</td>
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<td>University of California, Davis</td>
<td>Clinical Professor</td>
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<td>Former President, American Telemedicine Association</td>
<td>University of California, Davis</td>
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<td>Questions and Answers</td>
<td>Eliza Heppner</td>
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### C. Panel: Managed Health Care Plans
- **Kaiser Permanente**
  Khang Nguyen, M.D., *Physician Director, SCPMG Virtual Medical Center/Clinical Call Center*
- **Blue Shield of California**
  Olivia Chung, R.D., *Principal Telehealth Program Manager*
- **UnitedHealthcare – Medicare & Retirement**
  Saurabha Bhatnagar, M.D., *Chief Medical Officer, Head of Technology and Performance*

Questions and Answers

### D. Panel: Public Sponsored Health Plans
- **Covered California**
  Ashrith Amarnath, M.D., *Medical Director, Plan Management Division*
- **L.A. Care**
  Alex Li, M.D., *Deputy Chief Medical Officer*
  Len Rosenthal, *Director, HIT Department*
- **Contra Costa Health Plan**
  Sharron Mackey, *CEO*

Questions and Answers

### E. Panel: Telehealth and Medical Centers
- **University of California, San Francisco**
  Linda Branagan, Ph.D., *Director of Telehealth Programs*
- **University of California, Davis Children’s Hospital**
  James Marcin, M.D., *Pediatric Intensive Care Unit*
- **Stanford Children’s Health**
  Natalie Pageler, M.D., *Chief Medical Information Officer*
  Anshul Pande, *Chief Technology Officer*

Questions and Answers

### F. Veterans Affairs – Palo Alto Health Care Services
- **Veterans Affairs Palo Alto Health Care System**
  Alka Mathur, M.D., *Medical Director, Virtual Behavioral Health Services*

Questions and Answers

### 11:50 – 12:00p
**Noon Adjourn**
**Summary Remarks and Next Steps**
- **Sunne Wright McPeak**