Caltrans Sustainable Communities Grant to Southern California Association of Governments Stakeholder Survey Results
SCAG Region - Overview of Stakeholders

Total Respondents
210

Type of Organization Represented
- Public Agency: 46.7%
- Education or Health: 19.5%
- Private-Sector: 28.1%
- Other: 5.7%

Role for Policy Decisions
- Make policy decisions: 99
- Provide input to policy decisions: 111

Number of Employees by Percentage
- More than 100: 48.6%
- 1 - 10: 30.0%
- 11 - 50: 15.2%
- 51 - 100: 6.2%
Ventura County - Overview of Stakeholders

**Total Respondents**

43

**Role for Policy Decisions**

- Provide input to policy decisions: 21
- Make policy decisions: 22

**Type of Organization Represented**

- Public Agency: 46.5%
- Private Sector: 32.6%
- Education or Health: 18.6%
- Other: 2.3%

**Number of Employees by Percentage**

- 1 - 10: 32.6%
- 11 - 50: 16.3%
- 51 - 100: 7.0%
- More than 100: 44.2%
Work Location Preferences in Time Relative to Pandemic

Ventura County

SCAG Region
Work Location Preferences Over Time - Pre-During-Post Pandemic

Ventura County

SCAG Region
Percentage of Employees that Work Remotely at the Present Time

Ventura County

- 80% to 100%: 14.0%
- 60% to 80%: 14.0%
- 20% - 40%: 23.3%
- Up to 20%: 27.9%

SCAG Region

- 80% to 100%: 17.6%
- 60% to 80%: 17.1%
- 20% - 40%: 15.2%
- Up to 20%: 19.5%
Optimal Mix of Telecommuting Days for Employers Allowing for “Hybrid” Working Arrangement

Ventura County

- 1 day: 9 (20.93%)
- 2 days: 2 (4.65%)
- 3 days: 12 (27.91%)
- 4 days: 20 (46.51%)
- 5 days: 1

SCAG Region

- 1 day: 7 (3.33%)
- 2 days: 30 (14.29%)
- 3 days: 15 (7.14%)
- 4 days: 1 (0.48%)
- 5 days: 93 (44.29%)

Allow Flexibility: 20 (46.51%) for Ventura County; 93 (44.29%) for SCAG Region

Hybrid Working Not Allowed: 12 (27.91%) for Ventura County; 64 (30.48%) for SCAG Region

Answered: Ventura County 43, SCAG Region 210
Private-Sector Employer - Impact of Lack of High-Speed Internet

Ventura County

Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely?

Yes 33.3%
No 40.0%
Uncertain 26.7%

SCAG Region

How much does the lack of high-speed internet infrastructure limit the number of employees who can work remotely? (1 to 5 Scale)

Ventura County:

Yes 33.3%
No 40.0%
Uncertain 26.7%

SCAG Region:

Yes 40.6%
No 39.1%
Uncertain 20.3%

Note: For right-side question, 46.7% and 37.7% responded as "Not Applicable" for Inland Empire and SCAG region respectively.
Public Agency and Service Provider - Impact of Lack of High-Speed Internet

Ventura County

- Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely and the number of clients or customers who can receive your services online?
  - Yes: 27.8%
  - No: 33.3%
  - Uncertain: 38.9%

SCAG Region

- How much does the lack of high-speed Internet infrastructure limit the number of employees who can work remotely?
  - 5: 31.3%
  - 4: 25.0%
  - 3: 25.0%
  - 2: 22.7%
  - 1: 27.3%

Note: For right-side question, 11.1% and 24.1% responded as "Not Applicable" for Inland Empire and SCAG region respectively.
Education and Health Provider - Impact of Lack of High-Speed Internet

### Ventura County

**Question:** Does the lack of high-speed internet infrastructure throughout your region limit the number of employees who can work remotely and the number of [students] [members or patients] who can receive your services online?

- **Yes:** 50.0%
- **Uncertain:** 25.0%
- **No:** 25.0%

### SCAG Region

**Question:** How much does the lack of high-speed internet infrastructure limit the number of employees who can work remotely?

1 to 5 Scale

- **1:** 16.7%
- **2:** 50.0%
- **3:** 23.3%
- **4:** 26.7%
- **5:** 16.7%

Note: For right-side question, 25.0% and 23.1% responded as “Not Applicable” for Inland Empire and SCAG region respectively.
Private-Sector Employer - % Employees Could Work Remotely

What is the optimal percentage of your employees who could work remotely, taking into account all factors, including workforce productivity and employee satisfaction?

Ventura County
Answered: 15

- 0%: 2 (13.33%)
- Up to 20%: 5 (33.33%)
- 20% - 40%: 3 (20.00%)
- 40% - 60%: 0 (20.00%)
- 60% - 80%: 2 (13.33%)
- 80% to 100%: 2 (13.33%)

SCAG Region
Answered: 69

- 0%: 9 (13.04%)
- Up to 20%: 11 (15.94%)
- 20% - 40%: 10 (14.49%)
- 40% - 60%: 11 (15.94%)
- 60% - 80%: 4 (5.80%)
- 80% to 100%: 24 (34.78%)
What percentage of your clients or customers receive services online at the present time?

For Ventura County:
- 0%: 1 (5.56%)
- Up to 20%: 5 (27.78%)
- 20% - 40%: 4 (22.22%)
- 40% - 60%: 4 (22.22%)
- 60% - 80%: 3 (16.67%)
- 80% - 100%: 1 (5.56%)

For SCAG Region:
- 0%: 6 (6.90%)
- Up to 20%: 15 (17.24%)
- 20% - 40%: 18 (20.69%)
- 40% - 60%: 19 (21.84%)
- 60% - 80%: 13 (14.94%)
- 80% - 100%: 16 (18.39%)
What is the optimal percentage of your clients or customers who could receive services online?

**Ventura County**

- 5.56% (1 client) in the 0% to 20% range
- 11.11% (2 clients) in the 20% to 40% range
- 22.22% (4 clients) in the 40% to 60% range
- 27.78% (5 clients) in the 80% to 100% range

**SCAG Region**

- 2.30% (2 clients) in the 0% to 20% range
- 9.20% (8 clients) in the 20% to 40% range
- 11.49% (10 clients) in the 40% to 60% range
- 19.54% (17 clients) in the 60% to 80% range
- 33.33% (29 clients) in the 80% to 100% range
Public Agency and Service Provider – % Workers Could Work Remotely

What is the optimal percentage of your workers who could work remotely, taking into account all factors, including workforce productivity and employee satisfaction?

Ventura County

Answered: 18

- 0%: 1 (5.56%)
- Up to 20%: 5 (27.78%)
- 20% - 40%: 3 (16.67%)
- 40% - 60%: 5 (27.78%)
- 60% - 80%: 3 (16.67%)
- 80% - 100%: 1 (5.56%)

SCAG Region

Answered: 87

- 0%: 3 (3.45%)
- Up to 20%: 18 (20.69%)
- 20% - 40%: 21 (24.14%)
- 40% - 60%: 19 (21.84%)
- 60% - 80%: 13 (14.94%)
- 80% - 100%: 13 (14.94%)
What percentage of your students attend classes or members and patients receive services online at the present time?

Ventura County

- Up to 20%: 5 (62.50%)
- 60% - 80%: 1 (12.50%)
- 80% - 100%: 2 (25.00%)

SCAG Region

- Up to 20%: 17 (43.59%)
- 20% - 40%: 2 (5.13%)
- 40% - 60%: 2 (5.13%)
- 60% - 80%: 4 (10.26%)
- 80% - 100%: 9 (23.08%)
What is the optimal percentage of your students who could attend classes online or members and patients who could receive services online?

Ventura County

- 25.00% (2 students)
- 12.50% (1 student)
- 12.50% (1 student)
- 37.50% (3 students)

SCAG Region

- 7.69% (3 region)
- 17.95% (7 region)
- 15.38% (4 region)
- 15.38% (6 region)
- 33.33% (13 region)

Answered: 8
Answered: 39
What is the optimal percentage of your workers who could work remotely, taking into account all factors, including workforce productivity and employee satisfaction?

**Ventura County**

- 0%: 2 (25.00%)
- Up to 10%: 2 (25.00%)
- 20% - 40%: 2 (25.00%)
- 60% - 80%: 2 (25.00%)
- 80% - 100%: 2 (25.00%

**SCAG Region**

- 0%: 6 (15.38%)
- Up to 20%: 11 (28.21%)
- 20% - 40%: 10 (25.64%)
- 40% - 60%: 5 (12.82%)
- 60% - 80%: 3 (7.69%)
- 80% - 100%: 4 (10.26%)
## Private-Sector Employer – Strategies to Reduce Vehicle Trips

How helpful would the following be to your organization in reducing vehicle trips by your employees or vehicle trips related to other aspects of your business?

### Ventura County

<table>
<thead>
<tr>
<th>Strategy</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Construct high-speed Internet infrastructure throughout the region so that all locations are connected.</td>
<td>2</td>
<td>1</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Enact federal and state tax credits to employers for implementing telecommuting.</td>
<td>2</td>
<td>4</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Launch an awareness campaign to educate employers and employees about the environmental benefits of telecommuting to reducing vehicle trips.</td>
<td>3</td>
<td>2</td>
<td>3</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Provide sample policies and employer training for implementing telecommuting.</td>
<td>3</td>
<td>3</td>
<td>3</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Improve availability and convenience of public transit.</td>
<td>5</td>
<td>3</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
</tbody>
</table>

### SCAG Region

<table>
<thead>
<tr>
<th>Strategy</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Construct high-speed Internet infrastructure throughout the region so that all locations are connected.</td>
<td>8</td>
<td>2</td>
<td>7</td>
<td>10</td>
<td>10</td>
</tr>
<tr>
<td>Enact federal and state tax credits to employers for implementing telecommuting.</td>
<td>8</td>
<td>7</td>
<td>12</td>
<td>12</td>
<td>12</td>
</tr>
<tr>
<td>Launch an awareness campaign to educate employers and employees about the environmental benefits of telecommuting to reducing vehicle trips.</td>
<td>12</td>
<td>9</td>
<td>17</td>
<td>12</td>
<td>12</td>
</tr>
<tr>
<td>Provide sample policies and employer training for implementing telecommuting.</td>
<td>11</td>
<td>15</td>
<td>12</td>
<td>14</td>
<td>14</td>
</tr>
<tr>
<td>Improve availability and convenience of public transit.</td>
<td>16</td>
<td>6</td>
<td>16</td>
<td>14</td>
<td>17</td>
</tr>
</tbody>
</table>
Public Agency or Service Provider – Strategies to Reduce Vehicle Trips

How helpful would the following be to your organization in reducing vehicle trips by your employees and vehicle trips by your clients or customers?

### Ventura County

<table>
<thead>
<tr>
<th>Strategy</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assist your clients or customers with securing affordable home Internet service and a computing device.</td>
<td>1</td>
<td>2</td>
<td>2</td>
<td>3</td>
<td>10</td>
</tr>
<tr>
<td>Provide digital literacy training for your clients or customers.</td>
<td>2</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>7</td>
</tr>
<tr>
<td>Launch an awareness campaign to educate the public about environmental benefits of reducing vehicle trips.</td>
<td>2</td>
<td>1</td>
<td>3</td>
<td>5</td>
<td>7</td>
</tr>
<tr>
<td>Improve availability and convenience of public transit.</td>
<td>3</td>
<td>9</td>
<td>6</td>
<td>3</td>
<td>6</td>
</tr>
<tr>
<td>Construct high-speed Internet infrastructure throughout the region so that all locations are connected.</td>
<td>3</td>
<td>3</td>
<td>1</td>
<td>7</td>
<td>4</td>
</tr>
</tbody>
</table>

### SCAG Region

<table>
<thead>
<tr>
<th>Strategy</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assist your clients or customers with securing affordable home Internet service and a computing device.</td>
<td>3</td>
<td>5</td>
<td>7</td>
<td>16</td>
<td>56</td>
</tr>
<tr>
<td>Construct high-speed Internet infrastructure throughout the region so that all locations are connected.</td>
<td>7</td>
<td>4</td>
<td>9</td>
<td>20</td>
<td>47</td>
</tr>
<tr>
<td>Provide digital literacy training for your clients or customers.</td>
<td>6</td>
<td>5</td>
<td>15</td>
<td>18</td>
<td>43</td>
</tr>
<tr>
<td>Improve availability and convenience of public transit.</td>
<td>12</td>
<td>10</td>
<td>17</td>
<td>17</td>
<td>31</td>
</tr>
<tr>
<td>Launch an awareness campaign to educate the public about environmental benefits of reducing vehicle trips.</td>
<td>12</td>
<td>9</td>
<td>17</td>
<td>19</td>
<td>30</td>
</tr>
</tbody>
</table>
Education and Health Services – Strategies to Reduce Vehicle Trips

How helpful would the following be to your organization in reducing vehicle trips by your employees and vehicle trips by your clients or customers?

**Ventura County**

- Assist your [students] [members and patients] with securing affordable home Internet service and a computing device.
- Construct high-speed Internet infrastructure throughout the region so that all locations are connected.
- Provide digital literacy training for your [students and parents] [members or patients].
- Improve availability and convenience of public transit.
- Launch an awareness campaign to educate the public about environmental benefits of reducing vehicle trips.

**SCAG Region**

- Assist your [students] [members and patients] with securing affordable home Internet service and a computing device.
- Construct high-speed Internet infrastructure throughout the region so that all locations are connected.
- Provide digital literacy training for your [students and parents] [members or patients].
- Improve availability and convenience of public transit.
- Launch an awareness campaign to educate the public about environmental benefits of reducing vehicle trips.
## Top-Ranked Strategies by Stakeholder Group to Reduce Vehicle Trips

<table>
<thead>
<tr>
<th>Strategy to Reduce Vehicle Trip Generation (and Related VMT and GHG)</th>
<th>Stakeholder Group</th>
<th>Percent of Responders Rating Strategy 4 or 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Construct high-speed Internet infrastructure throughout the region so that all locations are connected</td>
<td>Private-Sector Employer Business</td>
<td>67%</td>
</tr>
<tr>
<td>Assist your clients or customers with securing affordable home Internet service and a computing device.</td>
<td>Public Agency Non-Profit Service Provider</td>
<td>72%</td>
</tr>
<tr>
<td>Assist your students or member and patients with securing affordable home Internet service and a computing device.</td>
<td>Education Organization Healthcare Provider</td>
<td>88%</td>
</tr>
<tr>
<td>Improve availability and convenience of public transit.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Private-Sector Employer – Strategies to Reduce Vehicle Trips
Policymakers Compared to Policy Advisors (Provides Input to Policy) – SCAG Region

<table>
<thead>
<tr>
<th>Strategy</th>
<th>Policymakers (Weighted Average Rating)</th>
<th>Policy Advisor (Weighted Average Rating)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Construct high-speed Internet infrastructure throughout the region so that all locations are connected.</td>
<td>4.29</td>
<td>3.75</td>
</tr>
<tr>
<td>Provide sample policies and employer training for implementing telecommuting.</td>
<td>3.36</td>
<td>2.79</td>
</tr>
<tr>
<td>Improve availability and convenience of public transit.</td>
<td>3.16</td>
<td>3.13</td>
</tr>
<tr>
<td>Enact federal and state tax credits to employers for implementing telecommuting.</td>
<td>3.80</td>
<td>3.54</td>
</tr>
<tr>
<td>Launch an awareness campaign to educate employers and employees about the environmental benefits of telecommuting to reducing vehicle trips.</td>
<td>2.63</td>
<td>3.56</td>
</tr>
</tbody>
</table>
Public Agency or Service Provider – Strategies to Reduce Vehicle Trips

Policymakers Compared to Policy Advisors (Provides Input to Policy) – SCAG Region

- Construct high-speed Internet infrastructure throughout the region so that all locations are connected.
  - Policymakers: 4.00
  - Policy Advisor: 4.18

- Assist your clients or customers with securing affordable home Internet service and a computing device.
  - Policymakers: 4.39
  - Policy Advisor: 4.31

- Provide digital literacy training for your clients or customers.
  - Policymakers: 4.06
  - Policy Advisor: 3.96

- Improve availability and convenience of public transit.
  - Policymakers: 3.31
  - Policy Advisor: 3.67

- Launch an awareness campaign to educate the public about environmental benefits of reducing vehicle trips.
  - Policymakers: 3.42
  - Policy Advisor: 3.61
Education and Health Services – Strategies to Reduce Vehicle Trips
Policymakers Compared to Policy Advisors (Provides Input to Policy) – SCAG Region

- Construct high-speed Internet infrastructure throughout the region so that all locations are connected.
  - Policymakers (Weighted Average Rating): 4.45
  - Policy Advisor (Weighted Average Rating): 4.50

- Assist your [students] [members and patients] with securing affordable home Internet service and a computing device.
  - Policymakers (Weighted Average Rating): 4.62
  - Policy Advisor (Weighted Average Rating): 4.69

- Provide digital literacy training for your [students and parents] [members or patients].
  - Policymakers (Weighted Average Rating): 4.15
  - Policy Advisor (Weighted Average Rating): 4.42

- Improve availability and convenience of public transit.
  - Policymakers (Weighted Average Rating): 3.85
  - Policy Advisor (Weighted Average Rating): 4.27

- Launch an awareness campaign to educate the public about environmental benefits of reducing vehicle trips.
  - Policymakers (Weighted Average Rating): 4.00
  - Policy Advisor (Weighted Average Rating): 3.81
Caltrans Sustainable Communities Grant to
Southern California Association of Governments
Stakeholder Survey Results