Regional Broadband Stakeholder Survey

General Information

* 1. Please Fill out the below

Name

Company

Address

Address 2

City/Town

State/Province -- select state --

ZIP/Postal Code

Email Address

Phone Number

* 2. Please select your RBC Region

◯ Imperial County (Southern Border Broadband Consortium)

◯ Riverside or San Bernardino Counties (Inland Empire Regional Broadband Consortium)

◯ Los Angeles County (LA Digital Equity Action League)

◯ Ventura County (Broadband Consortium of the Pacific Coast)

* 3. Please select which type of organization you currently represent.

◯ Private-Sector Employer (Business)

◯ Public Agency or Service Provider (Non-Profits)

◯ Education or Health Provider

◯ Other

* 4. Please select the number of employees at your organization.

○ 1 - 10

○ 11 - 50

○ 51 - 100

○ More than 100

* 5. Select your current management policy role regarding employees work location.

○ Make policy decisions

○ Provide input to policy decisions

* 6. Work Location Before Pandemic

(Hybrid is Combined On Site & Remote)

○ Essential Workers   ○ Remote + Travel

○ All On Site   ○ Hybrid + Travel

○ All Remote   ○ On Site + Travel

○ Hybrid

* 7. Work Location During Pandemic

(Hybrid is Combined On Site & Remote)

○ Essential Workers   ○ Remote + Travel

○ All On Site   ○ Hybrid + Travel

○ All Remote   ○ On Site + Travel

○ Hybrid

* 8. Work Location Currently

(Hybrid is Combined On Site & Remote)

○ Essential Workers   ○ Remote + Travel

○ All On Site   ○ Hybrid + Travel

○ All Remote   ○ On Site + Travel

○ Hybrid

* 9. Expectations about future regarding work location

(Hybrid is Combined On Site & Remote)

○ Essential Workers

○ All On Site

○ All Remote

○ Hybrid

○ Remote + Travel

○ Hybrid + Travel

○ On Site + Travel

* 10. What percentage of your employees work remotely at the present time?

○ 0%

○ Up to 20%

○ 20% - 40%

○ 60% - 80%

○ 80% - 100%

* 11. If you are allowing for a "hybrid" arrangement for employees to work remotely part of the time, what do you find to be the optimal mix of days "telecommuting" and working on site for organizational productivity and employee satisfaction?

○ 1

○ 2

○ 3

○ 4

○ 5

○ Allow Flexibility Based on Employee-Employer Agreement

○ Not Applicable

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Private Sector Employer Questions

* 12. Please select the description that best describes your organization

( ) Business Office

( ) Retail

( ) Industrial

( ) Other

* 13. Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely.

( ) Yes

( ) No

( ) Uncertain

* 14. On a scale of 1 to 5 (5 being the highest), how much does the lack of high-speed internet infrastructure limit the number of employees who can work remotely

( ) 1   ( ) 4

( ) 2   ( ) 5

( ) 3   ( ) Not Applicable

* 15. What is the optimal percentage of your employees who could work remotely, taking into account all factors, including workforce productivity and employee satisfaction?

( ) 0%   ( ) 40% - 60%

( ) Up to 20%   ( ) 60% - 80%

( ) 20% - 40%   ( ) 80% to 100%

* 16. How helpful would the following be to your organization in reducing vehicle trips by your employees or vehicle trip related to other aspects of your business (such as customers being able to receive services or goods online)?

(Check your response on a scale of 1 to 5, with 5 being the most helpful)

	1	2	3	4	5
Construct high-speed Internet infrastructure throughout the region so that all locations are connected.	○	○	○	○	○
Provide sample policies and employer training for implementing telecommuting.	○	○	○	○	○
Improve availability and convenience of public transit.	○	○	○	○	○
Enact federal and state tax credits to employers for implementing telecommuting.	○	○	○	○	○
Launch an awareness campaign to educate employers and employees about the environmental benefits of telecommuting to reducing vehicle trips.	○	○	○	○	○

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Public Agency and Service Provider Questions

* 17. What percentage of your clients or customers receive your services online at the present time?

○ 0%   ○ 40% - 60%

○ Up to 20%   ○ 60% - 80%

○ 20% - 40%   ○ 80% - 100%

* 18. Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely and the number of clients or customers who can receive your services online?

○ Yes

○ No

○ Uncertain

* 19. On a scale of 1 to 5 (5 being the highest), how much does the lack of high-speed internet infrastructure limit the number of employees who can work remotely

○ 1   ○ 4

○ 2   ○ 5

○ 3   ○ Not Applicable

* 20. What is the optimal percentage of your workers who could work remotely, taking into account all factors, including workforce productivity and employee satisfaction?

○ 0%   ○ 40% - 60%

○ Up to 20%   ○ 60% - 80%

○ 20% - 40%   ○ 80% - 100%

* 21. What is the optimal percentage of your clients or customers who could receive services online (including applying for benefits, submitting eligibility documents, and receiving actual services)?

○ 0%

○ Up to 20%

○ 20% - 40%

○ 40% - 60%

○ 60% - 80%

○ 80% - 100%

* 22. How helpful would the following be to your organization in reducing vehicle trips by your employees and vehicle trips by your clients or customers?
(Check your response on a scale of 1 to 5, with 5 being the most helpful)

	1	2	3	4	5
Construct high-speed Internet infrastructure throughout the region so that all locations are connected.	○	○	○	○	○
Assist your clients or customers with securing affordable home Internet service and a computing device.	○	○	○	○	○
Provide digital literacy training for your clients or customers.	○	○	○	○	○
Improve availability and convenience of public transit.	○	○	○	○	○
Launch an awareness campaign to educate the public about environmental benefits of reducing vehicle trips.	○	○	○	○	○

Education and Health Provider Questions

* 23. What percentage of your [students] [members or patients] [attend classes] [receive your services] online at the present time?

◯ 0%   ◯ 40% - 60%

◯ Up to 20%   ◯ 60% - 80%

◯ 20% - 40%   ◯ 80% - 100%

* 24. Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely and the number of [students] [members or patients] who can receive your services online?

◯ Yes

◯ No

◯ Uncertain

* 25. On a scale of 1 to 5 (5 being the highest), how much does the lack of high-speed internet infrastructure limit the number of employees who can work remotely

◯ 1   ◯ 4

◯ 2   ◯ 5

◯ 3   ◯ Not Applicable

* 26. What is the optimal percentage of your workers who could work remotely, taking into account all factors, including workforce productivity?

◯ 0%   ◯ 40% - 60%

◯ Up to 20%   ◯ 60% - 80%

◯ 20% - 40%   ◯ 80% - 100%

* 27. What is the optimal percentage of your [students] [members or patients] could receive services online? ?

○ 0%

○ Up to 20%

○ 20% - 40%

○ 40% - 60%

○ 60% - 80%

○ 80% - 100%

* 28. How helpful would the following be to your organization in reducing vehicle trips by your employees and vehicle trips by your clients or customers?
(Check your response on a scale of 1 to 5, with 5 being the most helpful)

	1	2	3	4	5
Construct high-speed Internet infrastructure throughout the region so that all locations are connected.	○	○	○	○	○
Assist your [students] [members and patients] with securing affordable home Internet service and a computing device.	○	○	○	○	○
Provide digital literacy training for your [students and parents] [members or patients].	○	○	○	○	○
Improve availability and convenience of public transit.	○	○	○	○	○
Launch an awareness campaign to educate the public about environmental benefits of reducing vehicle trips.	○	○	○	○	○

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Additional Comments

29. Please share any other comments you have below: