Caltrans Sustainable Communities Grant to Southern California Association of Governments
Stakeholder Survey Key Insights
Impact of Lack of High-Speed Internet

Percentage of Respondents Answering "Yes" to Lack of High-Speed Internet Impact

- **Riverside or San Bernardino Counties (IERBC)**: 41.9% (Private-Sector), 53.3% (Public Agency or Service Provider), 42.1% (Education and Health)
- **Los Angeles County (LA DEAL)**: 44.4% (Public Agency or Service Provider), 64.5% (Education and Health)
- **Imperial County (SBBC)**: 85.7% (Public Agency or Service Provider), 85.7% (Education and Health)
- **Ventura County (BCPC)**: 27.8% (Private-Sector), 50.0% (Public Agency or Service Provider), 33.3% (Education and Health)
- **SCAG Region**: 50.6% (Public Agency or Service Provider), 56.4% (Education and Health)

**Private-Sector Business:**
Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely.

**Public Agency or Service Provider:**
Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely and the number of clients or customers who can receive your services online?

**Education or Health Organization:**
Does the lack of high-speed Internet infrastructure throughout your region limit the number of employees who can work remotely and the number of clients or customers who can receive your services online?
Optimal Mix of Telecommuting

Optimal Mix of Telecommuting for Employers Allowing Hybrid Working Arrangement

<table>
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<tr>
<th>Region</th>
<th>1 day</th>
<th>2 days</th>
<th>3 days</th>
<th>4 days</th>
<th>5 days</th>
<th>Allow Flexibility</th>
<th>Total</th>
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<td>15</td>
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<td>0</td>
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<td>93</td>
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</table>

Percentage of Respondents Where Hybrid Working Arrangement is "Not Applicable"

<table>
<thead>
<tr>
<th>Region</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Riverside or San Bernardino Counties</td>
<td>44.12%</td>
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<tr>
<td>Los Angeles County</td>
<td>14.71%</td>
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<td>38.71%</td>
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<td>Ventura County</td>
<td>27.91%</td>
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<tr>
<td>SCAG Region</td>
<td>30.48%</td>
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Private-Sector Business - Optimal Percent of Remote Employees

Percent of Responses Stating 60% or Greater

What percentage of your employees work remotely at the present time?
- Riverside or San Bernardino Counties: 57.90%
- Los Angeles County: 72.72%
- Imperial County: 13.34%
- Ventura County: 13.33%
- SCAG Region: 43.66%

What is the optimal percentage of your employees who could work remotely, taking into account all factors, including workforce productivity and employee satisfaction?
- Riverside or San Bernardino Counties: 57.90%
- Los Angeles County: 42.86%
- Imperial County: 42.85%
- Ventura County: 13.33%
- SCAG Region: 40.58%
Public Agency or Service Provider - Optimal Percent of Remote Services

Percent of Responses Stating 60% or Greater

- Riverside or San Bernardino Counties
- Los Angeles County
- Imperial County
- Ventura County
- SCAG Region

What percentage of your clients or customers receive your services online at the present time?

- Riverside or San Bernardino Counties: 25.80%
- Los Angeles County: 54.84%
- Imperial County: 33.33%
- Ventura County: 22.30%
- SCAG Region: 0.00%

What is the optimal percentage of your clients or customers who could receive services online?

- Riverside or San Bernardino Counties: 74.20%
- Los Angeles County: 57.40%
- Imperial County: 50.00%
- Ventura County: 47.96%
- SCAG Region: 0.00%
Education or Health - Optimal Percent of Remote Services

Percent of Responses Stating 60% or Greater

- What percentage of your students attend classes or members and patients receive your services online at the present time?
  - Riverside or San Bernardino Counties: 13.30%
  - Los Angeles County: 28.57%
  - Imperial County: 37.50%
  - Ventura County: 33.34%
  - SCAG Region: 66.67%

- What is the optimal percentage of your students or members and patients who could receive services online?
  - Riverside or San Bernardino Counties: 46.67%
  - Los Angeles County: 55.55%
  - Imperial County: 57.15%
  - Ventura County: 37.50%
  - SCAG Region: 48.71%
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