



**San José Digital Inclusion Partnership
Survey for Families Receiving Devices from Donations
through Santa Clara County Office of Education**

Child’s School: _____ **Child’s District:** _____

1. What type of device did you receive from the school for distance learning? [select all that apply]:

- Laptop Chromebook Tablet Other [please specify] _____

2. Which of the following computing devices were in working condition and accessible to you in your home prior to receiving a new computing device? [select all that apply]

- Desktop Laptop Chromebook Tablet Smartphone

3. Did receiving this device ensure that each student in your household has a device to access distance learning?

- Yes No, please specify how many more needed: _____

4. Which of the following best describes Internet access in your home prior to receiving a new computing device?

- I did not have access to the Internet in my home I used community WiFi
 I subscribed for a service I used a smartphone data plan
 Other [please specify] _____

5. Which of the following best describes how you currently access the Internet in your home?

- I do not have access to the Internet in my home I use community WiFi
 I subscribe for a service I use a smartphone data plan
 Other [please specify] _____

6. How helpful was the new computing device to your child in school?

(Please answer on a scale of 1 to 5 with 1 being “Not Helpful” and 5 being “Helped A Lot”.)

Use of Computing Device for Learning	1 Not Helpful	2	3	4	5 Helped A Lot
a. Helped complete school assignments.					
b. Helped participate in online classes.					
c. Helped communicate with teacher(s).					
d. Helped communicate with other students.					
e. Helped find information online for learning.					

7. How useful was the new computing device to you as a parent?

(Please answer on a scale of 1 to 5 with 1 being “Not Helpful” and 5 being “Helped A Lot”.)

Use of Computing Device to Communicate with School	1 Not Helpful	2	3	4	5 Helped A Lot
f. Helped me communicate with teachers.					
g. Helped me check on my child’s school assignments.					
h. Helped me get reports on my child’s grades.					
i. Helped me get information about school activities.					
j. Helped me connect with other parents.					

8. How useful was the new computing device to your family?

(Please answer on a scale of 1 to 5 with 1 being “Not Helpful” and 5 being “Helped A Lot”.)

Use of Computing Device to Help the Family	1 Not Helpful	2	3	4	5 Helped A Lot
k. Helped me communicate with family and friends.					
l. Helped me find information about jobs.					
m. Helped me find information about healthcare.					
n. Helped me find information about DMV.					
o. Helped me pay bills online.					

9. Did you receive sufficient training about how to use the new computing device?

- | | |
|---|--|
| <input type="checkbox"/> Yes and the training was adequate/sufficient | <input type="checkbox"/> No, I was offered training but declined |
| <input type="checkbox"/> Yes, but I would like more training | <input type="checkbox"/> No, I was not offered training |

10. [Optional] If you would like more information about reduced-cost affordable Internet options or digital literacy training, please provide the information below so that we may help you.

Name: _____ Email: _____
Telephone: _____

Thank you for participating in this survey. Your feedback will help us make sure every family has access to digital learning and Internet connectivity.